

Healthcare Support Worker (Level 2)

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This qualification will support learners to develop knowledge and the skills required to work in a range of clinical healthcare support settings and in adult care environments.

Why study this course??

- Do you want to work in a health care support role or already work in a health care support role
- Is there a requirement for you to have a qualification in your organisation, add value through a highly skilled workforce creating efficiencies in service delivery and implementation
- Do you currently have a role that would allow you to develop the skills and knowledge within this qualification

Who is the course aimed at?

- This apprenticeship is aimed at employees in roles which include:
- Health care assistant/support worker
- Personal assistant
- Adult care worker

What you will study

The content of the qualification aligns with knowledge and skills required for a senior Healthcare Support Worker. Examples of mandatory units covered include:

- Promote communication in care settings
- Promote effective handling of information in care settings
- Duty of care in care settings
- The principles of infection prevention control

Students will also cover optional units in a variety of specialist areas including adult care workers, personal assistants and health care assistants/support workers

Knowledge and Skills you will develop

- Assist registered practitioners to deliver healthcare services to people - optional units specific to your role will enable you to do this
- Be able to provide high quality, compassionate healthcare
- Demonstrate best practice and act as a role model and be able to guide and supervise less experienced staff on the team
- Follow the principles for equality and diversity and inclusion
- Safeguard and protect adults and children; promote the principles of others
- Work as part of a team and learn the behaviours expected from a Health Care support worker
- The meaning of risk assessment and how to recognise hazards
- Ensure that resources (materials and equipment) are used efficiently by ensuring correct use
- Take responsibility for own development of skills and knowledge

Behaviours you will develop

- **Customer Focused:** Considerate of the needs of users; duty of care
- **Collaborative:** Able to work as part of a team and with a wide variety of health care professionals
- **Effective communicator:** Ability to build relationships based on common understanding
- **Flexible:** Capable of adapting to changing circumstances and expectations
- **Honest:** Truthful in the dealings with patients and colleagues
- **Methodical:** Detailed in the way they go about their work

Entry requirements

- Learners should be at least 16 years old
- An initial assessment of maths and English will be carried out prior to enrolment

How long will it last?

18 months

How will it be delivered?

- You will attend college taught sessions one day a week
- The competency requirements will largely be delivered within the workplace environment, via regular assessor visits and one to one tutorials

Qualifications gained

- Cache Level 2 Diploma in Care, this will include one of the three optional pathways stated above specific to your role
- Care certificate
- Level 1 Functional Skills in Mathematics (if required)
- Level 1 Functional Skills in English (if required)
- Work towards Level 2 English and Mathematics (if required)

Progression to further study

Completing this apprenticeship programme will enable progression on to the Level 3 Senior Healthcare Support Worker or a related Level 3 vocational qualification

Further details

Further details on this standard can be found at: www.instituteforapprenticeships.org/apprenticeship-standards/healthcare-support-worker/

Who to contact

For more information about apprenticeships, funding and training, please contact our Business Development Team on 01704 392817 or email on employer@southport.ac.uk

Apprenticeships at Southport College